CTR Employer Survey Report

Employer Id: E38172

Employer: Bank of America Merchant Services

Worksite: Bank of America - Liberty Lake

Street: 22425 E. Appleway Ave.

Jurisdiction: City of Liberty Lake

Thank you for completing your Commute Trip Reduction survey. This report contains the survey results.

Employer ID: E38172

Participation: CTR

Status: Affected

Survey Type: Online

Response Rate: 94%

Survey Date: 5/13/2019

Non-Drive Alone & One-Way VMT Rates at this Worksite

Non-Drive Alone Rate: 25.4%

Drive Alone Rate: 74.6%

Average One-Way distance home to work: 16.1

One-Way VMT per employee: 13.9

Employees and Survey Response Information

Reported Total Employees at Worksite: 208

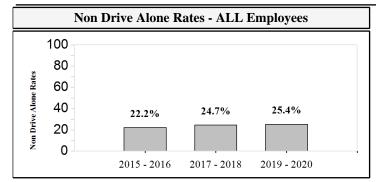
Surveys Distributed: 205

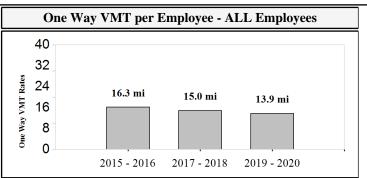
Surveys Returned: 192

Surveys Returned by CTR Affected* Employees: 186

Total Estimated CTR Affected Employees at Worksite: 199

*CTR Affected employees filled out the survey as being full-time and commuting (typically) to work at least twice between 6a and 9a, Monday through Friday.





Site History and Targets

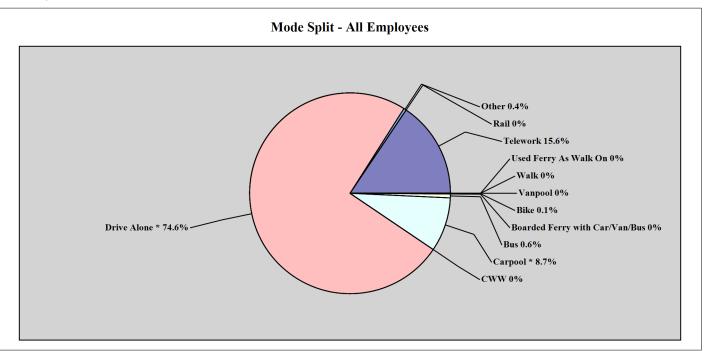
Annual Metric Tons CO2e Pounds CO2e

Cycle	Non Drive Alone Rate - All	Non Drive Alone Rate - CTR Affected	Emissions for Surveyed Employees	Estimated Emissions for Total Employment	GHG per Employee's Roundtrip	VMT per Employee - All	VMT per Employee - CTR Affected
2007 - 2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2009 - 2010	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2011 - 2012	N/A	N/A	N/A	N/A	N/A	N/A N/A	
2013 - 2014	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2015 - 2016	22.2%	23.2%	628	628 716		30.4 16.3	
2017 - 2018	24.7%	25.8%	663	669	28.4	15.0	14.7
2019 - 2020	25.4%	26.1%	587	636	27.0	13.9	13.8
Target	28.2%				Target:	14.2	
% Point Change Target:	6.0				% Change Target:	13.0%	
% Point Change from Baseline:	3.2				% Change from Baseline:	-14.7%	

GHG calculations are based on VMT and estimated total round-trip commutes for all employees. Modes that contribute to GHG include driving alone, carpooling, vanpooling, and riding a motorcycle. The use of other modes (e.g., transit, rail, walking, ferry) do not increase a worksite's GHG calculation. For more information about how GHG is calculated, please contact your jurisdiction's representative.

Commute Trips By Mode - All Employees

Q.4: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)

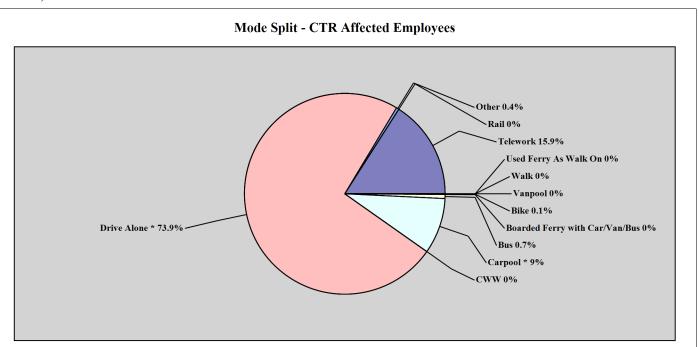


Mode	Trips During This Survey	% of Trips During This Survey	% of Trips During Previous Survey	Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During Previous Survey
Drive Alone *	709	74.6%	75.3%	149	77.6%	78.8%
Carpool *	83	8.7%	9.3%	19	9.9%	12.3%
Vanpool	0	0.0%	0.0%	0	0.0%	0.0%
Bus	6	0.6%	0.5%	1	0.5%	0.5%
Rail	0	0.0%	0.0%	0	0.0%	0.0%
Bike	1	0.1%	0.0%	1	0.5%	0.0%
Walk	0	0.0%	0.6%	0	0.0%	1.0%
Telework	148	15.6%	13.5%	41	21.4%	17.2%
CWW	0	0.0%	0.1%	0	0.0%	0.5%
Boarded Ferry with Car/Van/Bus	0	0.0%	0.0%	0	0.0%	0.0%
Used Ferry As Walk On	0	0.0%	0.0%	0	0.0%	0.0%
Other	4	0.4%	0.8%	2	1.0%	1.5%

^{*} Motorcycle-1 is now included in Drive Alone and Motorcycle-2 is included in Carpool. Information about these trips is still available by request.

Commute Trips By Mode - Affected Employees

Q.4: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)



Mode	Trips During This Survey	% of Trips During This Survey	% of Trips During Previous Survey	Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During Previous Survey
Drive Alone *	681	73.9%	74.2%	143	76.9%	77.9%
Carpool *	83	9.0%	9.7%	19	10.2%	12.8%
Vanpool	0	0.0%	0.0%	0	0.0%	0.0%
Bus	6	0.7%	0.5%	1	0.5%	0.5%
Rail	0	0.0%	0.0%	0	0.0%	0.0%
Bike	1	0.1%	0.0%	1	0.5%	0.0%
Walk	0	0.0%	0.6%	0	0.0%	1.0%
Telework	147	15.9%	14.1%	40	21.5%	17.9%
CWW	0	0.0%	0.1%	0	0.0%	0.5%
Boarded Ferry with Car/Van/Bus	0	0.0%	0.0%	0	0 0.0%	
Used Ferry As Walk On	0	0.0%	0.0%	0	0.0%	0.0%
Other	4	0.4%	0.8%	2	1.1%	1.5%

^{*} Motorcycle-1 is now included in Drive Alone and Motorcycle-2 is included in Carpool. Information about these trips is still available by request.

Alternative Modes - Number of Employees Who Used a Non-Drive Alone Mode:

Employer ID: E38172

Non-Drive Alone Number Of Days	Exactly this # of Employees	Exactly this % of Employees	At least # of Employees	At least % of employees	
0 Day	130	68%	192	100%	
1 Days	10	5%	62	32%	
2 Days	8	4%	52	27%	
3 Days	3	2%	44	23%	
4 Days	4	2%	41	21%	
5 Days	33	17%	37	19%	
6 or More Days	4	2%	4	2%	

Count by Occupancy of Carpools and Vanpools

Q.5 If you used a carpool or vanpool as part of your commute, how many people (age 16 or older) are usually in the vehicle?

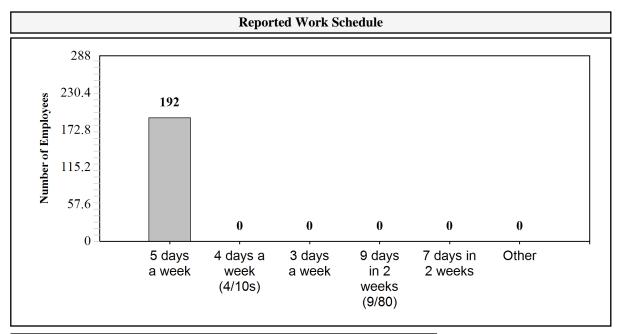
Ridesharing Occupancy	Mode	Response Count
2*	Carpool	83
3	Carpool	0
4	Carpool	0
5	Carpool	0
>5	Carpool	0
<5	Vanpool	0
5	Vanpool	0
6	Vanpool	0
7	Vanpool	0
8	Vanpool	0
9	Vanpool	0
10	Vanpool	0
11	Vanpool	0
12	Vanpool	0
13	Vanpool	0
14	Vanpool	0
>14	Vanpool	0

^{*} Motorcycle-2 counted with Carpool-2 for this table.



Reported Work Schedule - All Employees

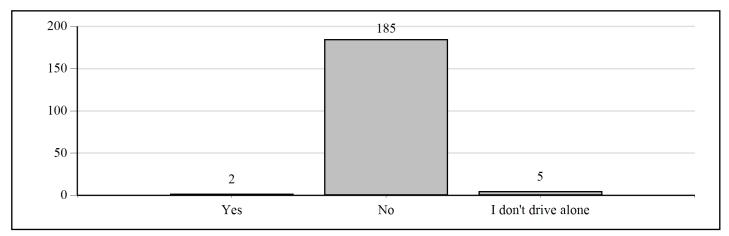
Q.8 Which of the following best describes your work schedule?



Reported Work Schedule	# Of Responses	% Of Employees
5 days a week	192	100%
4 days a week (4/10s)	0	0%
3 days a week	0	0%
9 days in 2 weeks (9/80)	0	0%
7 days in 2 weeks	0	0%
Other	0	0%

Parking and Telework

Q.9: On the most recent day that you drove alone to work, did you pay to park? (Mark "yes" if you paid that day, if you prepaid, if you are billed later, or if the cost of parking is deducted from your paycheck.)



Q.10: How many days do you typically telework?

Telework Frequency	# of Responses	% of Responses
No Answer/Blank	0	0.0%
I don't telework	122	63.5%
Occasionally, on an as-needed basis	25	13.0%
1-2 days/month	6	3.1%
1 day/week	10	5.2%
2 days/week	2	1.0%
3 days/week	27	14.1%

Reasons for driving alone to work/not driving alone to work

Employer ID: E38172

Q11. When you do not drive alone to work, what are the three most important reasons?

Question Text	# of Responses	% of Responses
To save money	64	21.3%
I have the option of teleworking	42	14.0%
Other	40	13.3%
Environmental and community benefits	35	11.7%
Personal health or well-being	33	11.0%
Financial incentives for carpooling, bicycling or walking.	26	8.7%
Driving myself is not an option	22	7.3%
Emergency ride home is provided	18	6.0%
Free or subsidized bus, train, vanpool pass or fare benefit	7	2.3%
Cost of parking or lack of parking	5	1.7%
I receive a financial incentive for giving up my parking space	3	1.0%
Preferred/reserved carpool/vanpool parking is provided	3	1.0%
To save time using the HOV lane	2	0.7%

Q12. When you drive alone to work, what are the three most important reasons?

Question Text	# of Responses	% of Responses
I like the convenience of having my car	139	32.6%
Riding the bus or train is inconvenient or takes too long	95	22.3%
Family care or similar obligations	82	19.2%
Other	48	11.3%
My commute distance is too short	25	5.9%
Bicycling or walking isn't safe	22	5.2%
I need more information on alternative modes	11	2.6%
My job requires me to use my car for work	2	0.5%
There isn't any secure or covered bicycle parking	2	0.5%

Commute Mode By ZipCode for All Employees

Q6. What is your home zip code?

							Week	ly Cou	nt of Tı	rips By	Mode				
Home Zip code	Total Employees	Employee Percentage	Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (Car/Van/Bus)	Ferry (walk-on)	Other
99205	30	15.63%	96	19	0	0	0	0	1	0	32	0	0	0	2
99216	19	9.90%	82	0	0	0	0	0	0	0	13	0	0	0	0
99208	18	9.38%	62	15	0	0	0	0	0	0	12	0	0	0	0
99206	14	7.29%	54	0	0	3	0	0	0	0	14	0	0	0	0
99207	12	6.25%	45	9	0	0	0	0	0	0	5	0	0	0	0
99223	12	6.25%	34	10	0	0	0	0	0	0	16	0	0	0	0
99016	9	4.69%	34	0	0	0	0	0	0	0	4	0	0	0	0
99212	8	4.17%	35	0	0	0	0	0	0	0	5	0	0	0	0
99019	7	3.65%	36	0	0	0	0	0	0	0	0	0	0	0	0
99004	6	3.13%	15	10	0	0	6	0	0	0	0	0	0	0	0
99021	6	3.13%	17	0	0	0	0	0	0	0	13	0	0	0	0
99217	5	2.60%	15	9	0	0	0	0	0	0	0	0	0	0	0
99224	5	2.60%	24	0	0	0	0	0	0	0	0	0	0	0	2
99022	4	2.08%	18	0	0	0	0	0	0	0	1	0	0	0	0
99026	4	2.08%	20	2	0	0	0	0	0	0	0	0	0	0	0
99037	4	2.08%	15	0	0	0	0	0	0	0	5	0	0	0	0
99027	3	1.56%	11	4	0	0	0	0	0	0	0	0	0	0	0
83815	2	1.04%	10	0	0	0	0	0	0	0	1	0	0	0	0
83854	2	1.04%	12	0	0	0	0	0	0	0	0	0	0	0	0
99001	2	1.04%	6	0	0	0	0	0	0	0	2	0	0	0	0
99005	2	1.04%	10	0	0	0	0	0	0	0	0	0	0	0	0
99006	2	1.04%	5	0	0	0	0	0	0	0	1	0	0	0	0
99029	2	1.04%	9	0	0	0	0	0	0	0	1	0	0	0	0
99036	2	1.04%	4	0	0	0	0	0	0	0	6	0	0	0	0
99202	2	1.04%	7	0	0	0	0	0	0	0	2	0	0	0	0
99203	2	1.04%	10	0	0	0	0	0	0	0	0	0	0	0	0

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							Week	ly Cou	nt of Ti	rips By	Mode				
Home Zip code	Total Employees	Employee Percentage	Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (Car/Van/Bus)	Ferry (walk-on)	Other
83814	1	0.52%	0	0	0	0	0	0	0	0	5	0	0	0	0
83835	1	0.52%	5	0	0	0	0	0	0	0	0	0	0	0	0
83858	1	0.52%	0	0	0	0	0	0	0	0	5	0	0	0	0
99003	1	0.52%	5	0	0	0	0	0	0	0	0	0	0	0	0
99009	1	0.52%	5	0	0	0	0	0	0	0	0	0	0	0	0
99023	1	0.52%	0	5	0	0	0	0	0	0	0	0	0	0	0
99201	1	0.52%	0	0	0	0	0	0	0	0	5	0	0	0	0
99218	1	0.52%	5	0	0	0	0	0	0	0	0	0	0	0	0